

## Willans eLearn – course list

Compliance		
Anti-Money Laundering Bribery & Corruption	Senior Managers and Certification Regime	
Bullying & Harassment	Sexual Harassment	
Competition Law	Sexual Harassment (global)	
Conduct Risk	Social media at Work	
Conflicts of Interest Consumer Credit	Social Networking Security	
Regulations Consumer Duty Advanced	Surfing the Web	
Consumer Duty Essentials	Treating Customers Fairly	
Criminal Finances Act 2017	UK GDPR	
Cultural Awareness	Unconscious Bias	
Cybersecurity	Using Mobile Devices	
Data Protection Act 2018	Waste Management	
Data Protection Impact Assessment	Whistleblowing	
Digital Personal Data Protection (DPDP) Act, India 2023	Workplace Harassment	
Equality & Diversity		
EU GDPR		
Financial Crime Fraud Prevention		
GDPR for Managers		
Gender and Sexual Orientation Awareness		
Information Security for Managers		
Information Security Suite		
Insider Dealing		
IT Social Engineering		
Market Abuse		
Modern Slavery		
Password Security		
Payment Card Information Data Security Standards (PCI DSS)		

## Contact

In the first instance, please contact a member of our employment & business immigration team:

Simon Pathé simon.pathe@willans.co.uk
Klára Grmelová klara.grmelova@willans.co.uk
Hifsa O'Kelly hifsa.okelly@willans.co.uk
Jenny Hawrot jenny.hawrot@willans.co.uk
Matthew Clayton matthew.clayton@willans.co.uk

Willans LLP | solicitors 34 Imperial Square, Cheltenham Gloucestershire GL50 1QZ

01242 514000 www.willans.co.uk LinkedIn WillansLLP



Business skills		
Active Listening	Management Skills	Team Health Check
Agile	Managing a Team	Team Management
Breaking a Deadlock	Managing Projects	Teamworking and Wellbeing at Home
Business Ethics	Managing Risk	Telesales
Change Management	Managing Time	Time Management
Coaching for Success	Matrix Management	Time Management Fundamentals
Coaching Fundamentals	Mentee Training	Using ChatGPT
Communication Skills	Mentoring Training	Using Data
Conflict Resolution	Motivation	Value Chain
Customer Excellence	Negotiating in the Workplace	VUCA
Dealing with Conflict	Negotiation Process	VUCA, Agile and Scrum
Decision Making	Negotiation Skills	Working from Home Successfully
Delegating	Performance Management	Working Safely at Home
Developing Resilience	Performance Review	Writing a CV
Efficient Meetings	Persuasion Skills	
Email Management	Planning and Organising	
Emotional Intelligence	Preparing for Job Interviews	
Executive Presence	Presentation Skills	
Gap Analysis	Problem Solving	
Giving Feedback	Psychological Safety	
Global Management	Quality Management	
GROW Model	Recruitment Skills	
Growth Mindset	Restaurant Hospitality	
Handling Complaints	Sales Skills	
Influencing Skills	Scrum	
Key Performance Indicators (KPIs)	SMART Objectives	
Leadership	Social Media Marketing	
Leading Virtual Teams	Strategic Thinking	

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Health & Safety	
Abrasive Wheels	Lockout Tagout
Accident Investigation	Lone Working
Asbestos Awareness	Manual Handling – Wise Guys Guide
Confined Spaces	Manual Handling at Work
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Display Screen Equipment (DSE)	Mental Health Awareness
Drugs and Alcohol Awareness	Musculoskeletal Disorders
Electricity at Work	Neurodiversity in the Workplace
Environmental Awareness	New and Expectant Mothers
Fire Safety at Work	Noise at Work
Fire Wardens	Personal Protective Equipment (PPE)
First Aid at Work	RIDDOR
First Aid at Work: Initial Steps	Risk Assessment
First Aid at Work: Injuries, Illnesses and Health Conditions	Safeguarding Adults
First Aid at Work: The Recovery Position, CPR and Defibrillation	Safeguarding Children
Fleet Driver Safety – Management of Occupational Road Risk	Slips and Trips at Work
Food Safety – Serving Food	Stress at Work
Food Safety & Hygiene Level 2 in Catering	Transport Safety
Food Safety & Hygiene Level 2 in Logistics	
Food Safety & Hygiene Level 2 in Manufacturing	
Health & Safety	
Health & Safety Law	
Infection Control at Work	
Infection Control in Healthcare	
Ladder Safety	
Legionella Awareness	

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